

NOTICE OF NON-DISCRIMINATION
Section 1557 Compliance

1. Hospice and Palliative Care Center of Alamance Caswell (HPCCAC) does not discriminate on the basis of race, color, national origin, sex, age, or disability;
2. HPCCAC provides appropriate auxiliary aids and services;
3. HPCCAC provides language assistance services;
4. To obtain applicable aids and services, please ask any staff member.
5. The employee responsible for coordination of efforts to comply with Section 1557 including investigation of grievances/complaints is Peter Barcus. Mr. Barcus can be contacted at 336-532-0120 or peter@hospiceac.org
6. HPCCAC has a grievance procedure for any patient or family member who feels they have been discriminated against on the basis of race, color, national origin, sex, age, or disability. A grievance may be communicated in writing or by phone to Mr. Barcus at the contact information above.
7. To file a discrimination complaint with the Office of Civil Rights ("OCR"), it must be within 180 days of the act, and in writing by mail, fax, email or online at <https://ocrportal.hhs.gov>. Print and mail the completed complaint and consent forms to:
Centralized Case Management Operations
U.S. Department of Health and Human Services
200 Independence Avenue, S.W., Room 509F HHH Bldg.
Washington, D.C. 2020; by email to OCR.Complaint@hhs.gov or fax to 1-888-533-9775

Notice of Language Assistance Services

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.

Llame al 1-888-808-9008, PIN 29539547 or TTY: 1-336-279-1199

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電1-888-808-9008, PIN 29539547 or TTY: 1-336-279-1199

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số-1-888-808-9008, PIN 29539547 or TTY: 1-336-279-1199

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-888-808-9008, PIN 29539547 or TTY: 1-336-279-1199

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-888-808-9008, PIN 29539547 or TTY: 1-336-279-1199

(رقم هاتف الصم والبكم: 1-888-808-9008 ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم-1-888-808-8009 TTY: 1-336-279-1199

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-888-808-9008, PIN 29539547 or TTY: 1-336-279-1199

सुचना: જો તમેગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષાસહાયસેવાઓતમારામાટેઉપલબ્ધછે. ફોન કરો 1-888-808-9008, PIN 29539547 or TTY: 1-336-279-1199

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-888-808-9008, PIN 29539547 or TTY: 1-336-279-1199

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-888-808-9008, PIN 29539547 or TTY: 1-336-279-1199

ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតល្អៗ គឺអាចមានសំរាប់ប្រើប្រាស់។ ចូរ ទូរស័ព្ទ 1-888-808-9008, PIN 29539547 or TTY: 1-336-279-1199

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-888-808-9008, PIN 29539547 or TTY: 1-336-279-1199

ໄປດຊາບ: ຖ້າວ່າທ່ານເວົ້າພາສາລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-888-808-9008, PIN 29539547 or TTY: 1-336-279-1199

PAUNAWA: Kung nagsasalitaka ng Tagalog, maaaring gumamit ng mgaserbisyo ng tulong sawikanang walang bayad. Tumawagsa 1-888-808-9008, PIN 29539547 or TTY: 1-336-279-1199

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-888-808-9008, PIN 29539547 or TTY: 1-336-279-1199